

CHC52021 Diploma of Community Services

CRICOS Course Code 112382E



This qualification reflects the role of community services workers involved in the delivery, management and coordination of person-centred services to individuals, groups, and communities. At this level, workers have specialised skills in community services and work autonomously within their scope of practice under broad directions from senior management. Workers support people to make change in their lives to improve personal and social wellbeing and may also have responsibility for the supervision of other workers and volunteers. They may also undertake case management and program coordination. To achieve this qualification, the candidate must have completed at least 200 hours of work as detailed in the Assessment Requirements of units of competency.

Assessment Methods

Assessments will be conducted in a variety of formats which can include written questions and answers, projects, simulations, demonstrations, and work placements.

Course Structure

The following units are included in this course and all are required for the award of the qualification. Students who only complete some units will be awarded with a Statement of Attainment for units successfully completed. There are 20 units of competency in total, which include 12 core units and 8 elective units.

UNIT CODE	UNIT NAME	Core	Elective
CHCCCS004	Assess co-existing needs	•	
CHCCCS007	Develop and implement service programs	•	
CHCCCS019	Recognise and respond to crisis situations	•	
CHCCSM013	Facilitate and review case management	•	
CHCDEV005	Analyse impacts of sociological factors on people in community work and services	•	
CHCDFV001	Recognise and respond appropriately to domestic and family violence	•	
CHCDIV001	Work with diverse people	•	
CHCDIV002	Promote Aboriginal and/or Torres Strait Islander cultural safety	•	
CHCLEG003	Manage legal and ethical compliance	•	
CHCMGT005	Facilitate workplace debriefing and support processes	•	
CHCPRP003	Reflect on and improve own professional practice	•	
HLTWHS003	Maintain work health and safety	•	
CHCADV002	Provide advocacy and representation services		•
CHCCDE027	Implement community development strategies		•
CHCCSL001	Establish and confirm the counselling relationship		•
CHCDEV004	Confirm developmental status		•
CHCDIS012	Support community participation and social inclusion		•
CHCDIS020	Work effectively in disability support		•
CHCMHS001	Work with people with mental health issues		•
CHCPRP001	Develop and maintain networks and collaborative partnerships		•

Credit Transfer

Linx Institute recognises qualifications and Statements of Attainment issued under the Australian Qualifications Framework by Registered Training Organisations.



Quick Facts



Course Duration

Total: 104 weeks
Study: 80 weeks
Break: 24 weeks
Work Placement: 240 hours



Study Load

20 hours per week



Delivery Mode

Face-to-face



Job Outcomes

- Welfare Support Worker
- Assistant Community Services Worker
- Community Work Coordinator
- Support Facilitator (Community Services)

Entry Requirements

- Be at least 18 years of age.
- Have completed study of Year 12 or equivalent.
- Proof of English language proficiency: IELTS 5.5 or equivalent

Work placement Requirements

- Full vaccination record as per the guidelines of NSW Health for students going into placement in hospital or aged care facilities.
- A National Police Check
- Additional evidence that work placement providers may require

Study Pathways

- Bachelor of Community Services