CHC52015
Diploma of Community Services

Course information
Gain the qualifications and experience you need to start a rewarding career as a Case Manager, Community Coordinator or Senior Youth Officer, amongst many more. Study online from home or at one of our colleges.

Course outline

National Code  Unit title

Cluster 1: Clients Needs
CHCADV002  Provide advocacy and representation services
CHCCCS004  Assess co-existing needs
CHCCSM005  Develop, facilitate and review all aspects of case management
CHCDEV001  Confirm client developmental status

Cluster 2: Policy and Procedure
CHCLEG003  Manage legal and ethical compliance
CHCMGT005  Facilitate workplace debriefing and support processes
HLTWHS004  Manage work health and safety
CHCCCS007  Develop and implement service programs

Work placement - 60 hours

Cluster 3: Supporting Individual Safety
CHCCCS019  Recognise and respond to crisis situations
CHCCCS003  Increase the safety of individuals at risk of suicide

Cluster 4: Communication and Collaboration
CHCCOM003  Develop workplace communication strategies
CHCCDE011  Implement community development strategies
CHCDEV002  Analyse impacts of sociological factors on clients in community work and services
CHCDIV003  Manage and promote diversity
CHCPRP003  Reflect on and improve own professional practice
CHCDIV002  Promote Aboriginal and/or Torres Strait Islander cultural safety

Work placement - 60 hours

Quick course information

Course code
CHC52015

Entry requirements
Minimum age of 16 years*
Computer literacy
Sufficient English and literacy skills

Prerequisite
Certificate IV in Community Services or equivalent experience

Structure - units
8 Core Units
8 Elective Units
Total number of units = 16

Course duration
Classroom
12 - 24 months

Online
Complete at own pace

Work placement
3 weeks full time (120 hours)

Finance
VET FEE-HELP approvedˆ

Career pathways
Case Worker
Case Manager
Community Coordinator
Group Facilitator
Senior Youth Officer
Social Welfare Worker
University Study

ˆMinimum age requirements may apply to employment roles in this industry.
Visit linx.edu.au or call 1300 659 772 for more information.

RTO: 91792